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## Doncaster Chamber Skills & Training Platform Terms and Conditions

### 1. General Terms

- 1.1. To feature as a training provider on the Doncaster Chamber Skills & Training Platform, you must be a member of Doncaster Chamber with no outstanding membership payments.
- 1.2. If you choose to lapse membership of Doncaster Chamber or, if during your annual membership, a direct debit payment is returned unpaid, Doncaster Chamber will cancel your subscription to the Doncaster Chamber Skills & Training Platform with immediate effect. Please note no part or full refund will be issued for any remaining months to run on the agreement.
- 1.3. The full Membership Terms and Conditions apply in addition to this agreement. These can be found here: [Membership Terms & Conditions](#).
- 1.4. Doncaster Chamber reserves the right to refuse any business request to subscribe to the Doncaster Chamber Skills & Training Platform.

### 2. Duration of this agreement

- 2.1. You will feature as a training provider on the Doncaster Chamber Skills and Training Platform for 12 months from the date of this agreement. This is renewed on the anniversary of your election to the Doncaster Chamber Skills and Training Platform.
- 2.2. You will be classed as a training provider on the Doncaster Chamber Skills & Training Platform once your first payment has been received.

### 3. Fees

- 3.1. The cost for a business to feature as a training provider on the Doncaster Chamber Skills & Training Platform is £50.00 + vat for a 12 month period from the date of this agreement.
- 3.2. This amount must be paid in full prior to being activated as a training provider on the Doncaster Chamber Skills and Training Platform.
- 3.3. Please note we may change the amount of the annual subscriptions from one year to the next. If we do, we will notify training providers at least 14 days before any change takes place.

### 4. Cancelling Your Subscription

- 4.1. If you wish to cancel your subscription to the Doncaster Chamber Skills & Training Platform, you must send written notice of this to Doncaster Chamber by emailing [training@doncaster-chamber.co.uk](mailto:training@doncaster-chamber.co.uk). Any other form of communication will not be accepted. Cancellations will only be accepted once the above notification has been received.
  - 4.2. If you cancel your subscription to the Doncaster Chamber Skills & Training Platform we will not refund any fee paid in advance which relates to a period after cancellation.
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4.3. We will remove training providers from the Doncaster Chamber Skills & Training Platform within 14 days of receiving the written cancellation request.

## **5. Training Provider Conduct**

5.1. Doncaster Chamber does not endorse the services of training providers who subscribe to the Doncaster Chamber Skills and Training Platform.

5.2. We do, however, expect all training providers featured on the Doncaster Chamber Skills & Training Platform to represent the Chamber values and conduct themselves in a professional and proper manner. In addition, you should not commit any act or type of behaviour which either results in, or is likely to result in, causing offence to any third party.

5.3. Doncaster Chamber will conduct regular feedback with training providers and customers of the Doncaster Chamber Skills & Training Platform. If a training provider or customer does not conduct themselves in a professional and appropriate manner, as deemed by Doncaster Chamber, we reserve the right to remove the training provider or customer from the Doncaster Chamber Skills & Training Platform.

**Please note that these Terms and Conditions relate to the Doncaster Chamber Skills & Training Platform only and are in addition to the Membership Terms and Conditions which can be found here: [Membership Terms & Conditions](#).**

By submitting the Doncaster Chamber's online 'Become a Training Provider form' you confirm that you:

- Have read and agree to the Terms and Conditions outlined in the Doncaster Chamber Skills & Training Platform Agreement (above).
- Understand that the Doncaster Chamber Skills & Training Platform Agreement does not replace the standard Membership Terms and Conditions.
- Authorise Doncaster Chamber to invoice you for the fee outlined in paragraph 3.1.

